

1. Introduction

This document introduces the installation and common problem diagnosis of "Virtual Serial Port Driver", which is convenient for users to use the CDC virtual serial port device normally. The "Virtual Serial Port Driver" package supports versions between Windows XP ~ Windows 7 x86 & x64, but does not support Windows 8 at the moment. The Windows 10 system comes with its own driver, which can be used without installation.

2.3 Driver Installation

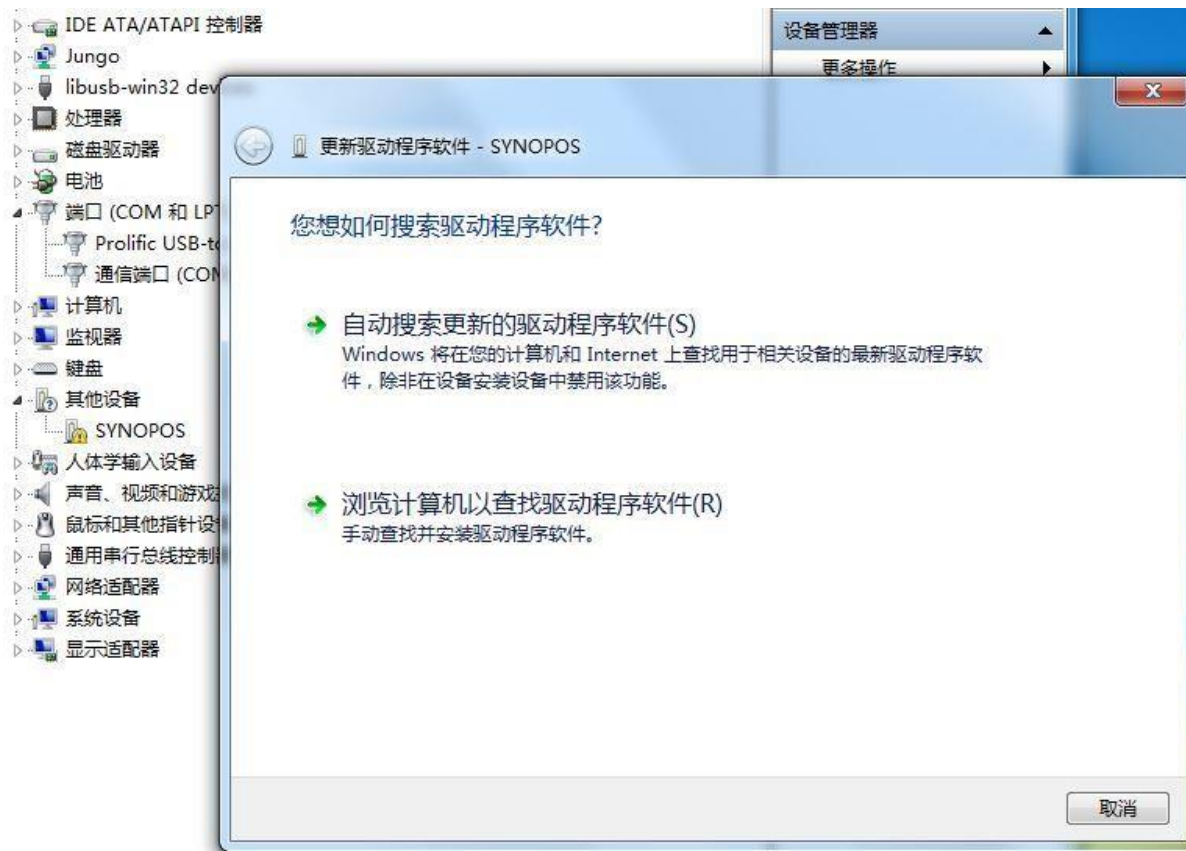
This step is used to complete the installation or update of the CDC virtual serial port driver. The execution process is as follows (WIN7 computer as an example):

3. Open the computer device manager, as shown in the figure below, find the device that needs to install the driver. A device with an exclamation mark in the "Other Devices" column or an unknown device under the "Universal Serial Bus Controllers" column is.

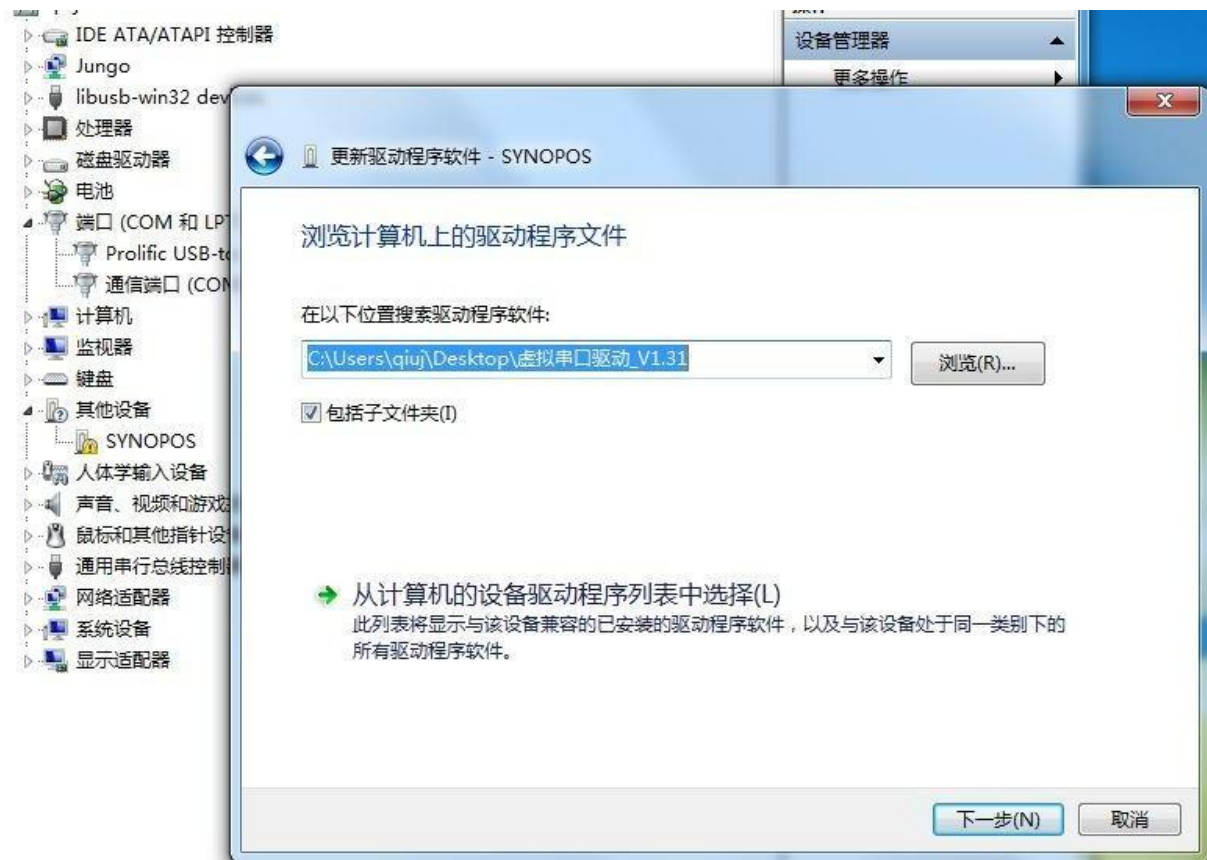
How to open the Computer Device Manager: Right-click on "Computer" and click the "Device Manager" button in the drop-down



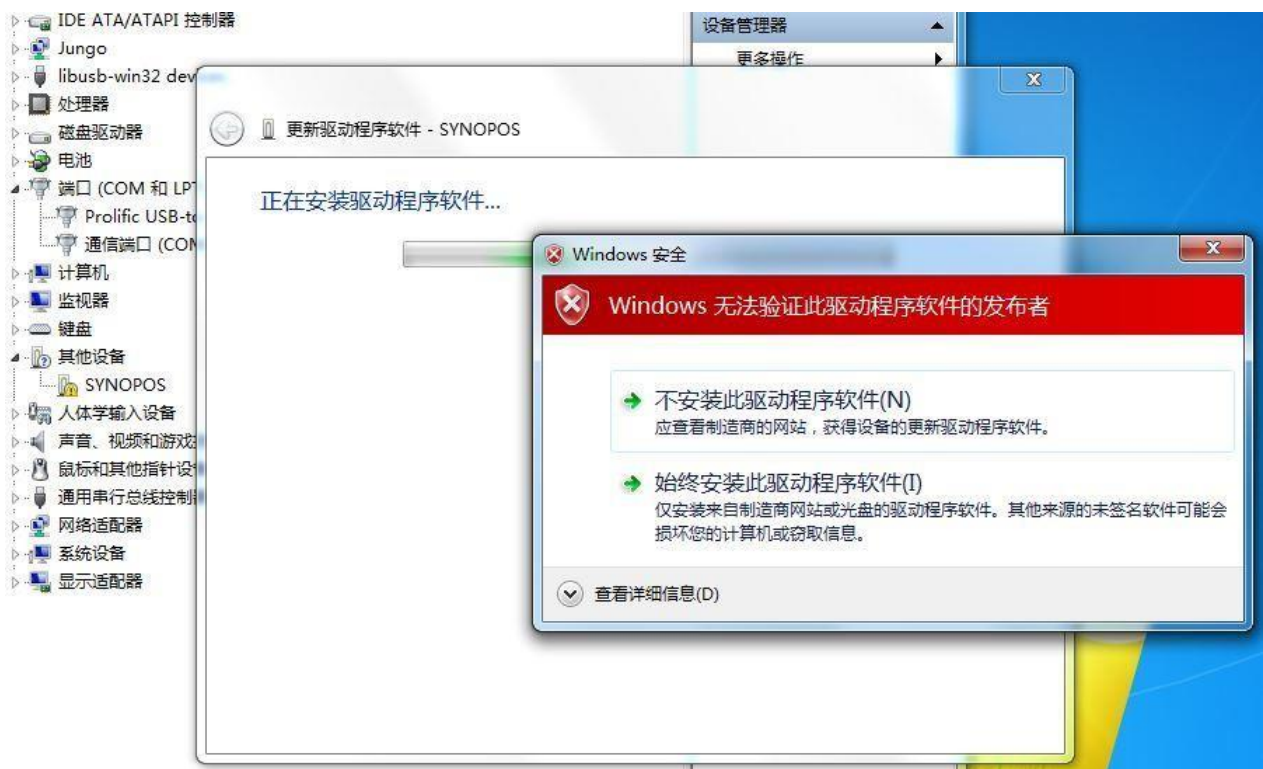
4. Right-click the device, and select the "Update Driver Software" button from the drop-down menu. The interface is as shown below.



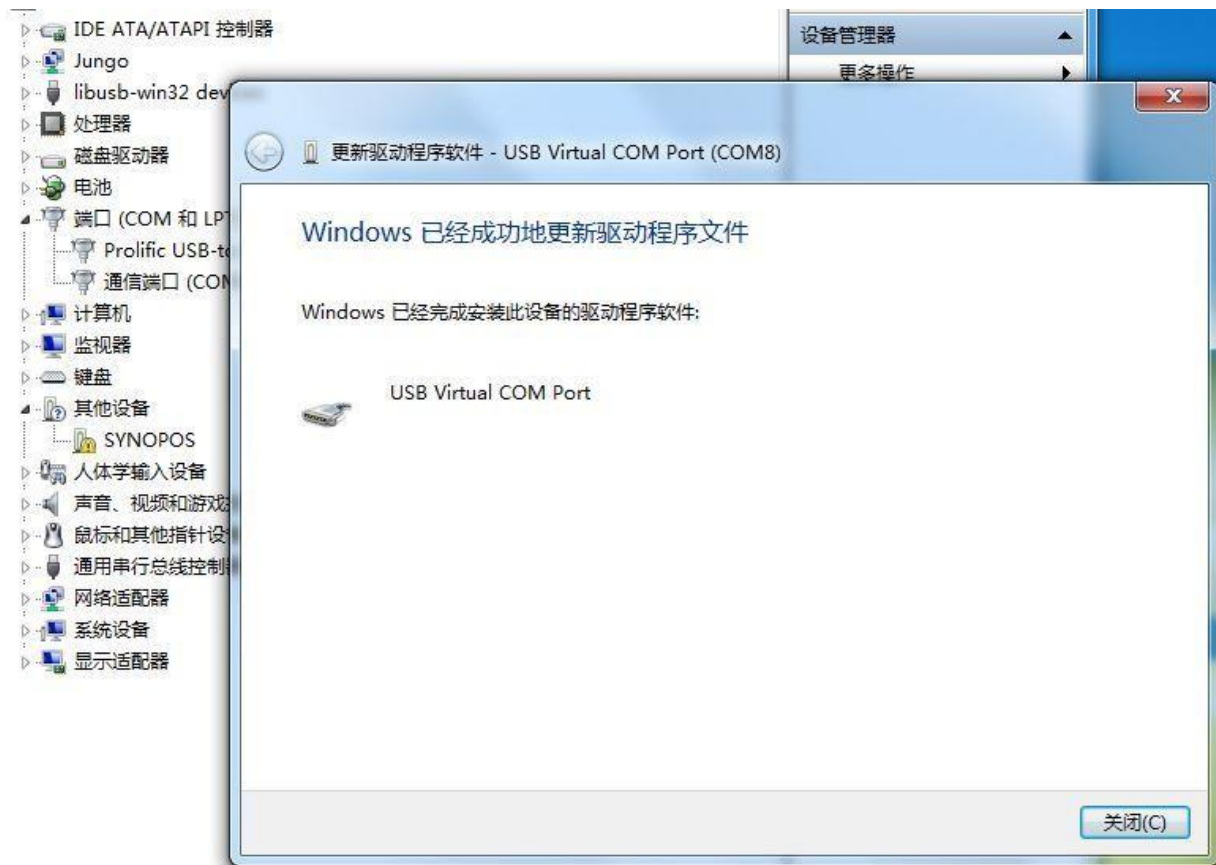
5. Click "Browse my computer for driver software", the interface is as shown below. In the path, find the "Virtual Serial Port Driver_Vxx.xx" folder.



6. Click Next, as shown below.



7. Click "Always install this driver software", it will be as shown below indicates that the installation is successful. If this is not the case in the image below, see the Troubleshooting chapter.



8. Click Finish. After the installation is successful, the following is displayed.

